

A GUIDE TO GREAT CUSTOMER SERVICE

It is important to make your customers feel welcome to your store. Customer service must be your top priority as a sales associate. With you colleagues, create a guide to great customer service for new employees.

This image shows a vertical sheet of white paper with horizontal ruling lines. There are 20 evenly spaced lines. At the start of each line, there is a small black dot. The dots are aligned vertically along the left edge of the page.